



SIA Service Information Access Inc.

An IBM Premier Business Partner

Carmelo Rizzo

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Languages: English, French, Italian fluently

Solution Advisor, On Demand Business - 20 years at SIA Service Information Access Inc.

- Responsible for Education and Skills Transfer solutions for SIA ERP solutions.
- Responsible for IBM WebSphere Commerce products.
- Integration services for IBM products (pSeries and iSeries platforms).
- Responsible for Research & Development of IBM e-business software integration to SIA ERP solutions.

Skills and Knowledge**Academic**

- McGill University - B. Sc., Major in Mathematics (partially completed).
- Programming Technology Diploma (CDI).

Professional Certifications

- IBM Certified for e-business – Solution Advisor.
- IBM eServer® Certified Specialist – pSeries AIX System Administration.
- IBM eServer® Certified Specialist – AIX System Support.
- IBM eServer® Certified Specialist – pSeries Solution Sales.
- IBM eServer® Certified Specialist – iSeries Solution Sales.
- IBM eServer® Certified Systems Expert – iSeries Windows Integration Solution Sales.

Technology Expertise

- IBM eServer® hardware (pSeries, xSeries, iSeries).
- IBM eServer® operating environments (UNIX, Linux, Windows NT/2K, OS/400-i5/OS).
- IBM WebSphere Commerce, Catalog Manager, Content Manager OnDemand – architecture, installation and configuration, features and functions.

Key Projects

- Implemented skills transfer solution for the distribution industry at Trispec Communications Inc. in Montreal, Quebec.
- Implemented skills transfer solution for the manufacturing industry at Produits de Loisir Bonair in Thetford Mines, Quebec.
- Installed and configured a sample store, using IBM's WebSphere Commerce Pro Edition for iSeries Ver 5.1, integrated to SIA's Common Sense™ ERP software.
- Integrated a UNIX-based archiving and fax server solution for logistics management at Plastifab Industries Inc.