



**SIA Service Information Access Inc.**  
*An IBM Premier Business Partner*

## Tony Casale

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**Languages:** English, French and Italian

**Solution Architect, On Demand Business** - 21 years at SIA Service Information Access Inc.

- Responsible for Research & Development for ERP software in the Transportation, Services and Hospitality industries.
- Responsible for IBM Knowledge Management and WebSphere products.
- Integration services for IBM software products.
- Education, training and technical support services.

### Skills and Knowledge

#### Academic

- DEC in Computer Sciences, Collège du Vieux-Montreal.
- Diploma in Education Sciences, Italy.

#### Professional Certifications

- IBM Certified for e-business Solution Designer.
- IBM eServer® Certified Specialist - iSeries Technical Solutions Implementation.
- IBM eServer® Certified Systems Expert - iSeries WebSphere & Linux Technical Solutions.
- IBM eServer® Certified Specialist - iSeries Solution Sales.
- IBM Certified Solution Designer - DB2 Content Manager v8.
- Certified on Kofax Ascent Capture.

### Technology Expertise

- IBM eServer® hardware (pSeries, iSeries, xSeries).
- IBM eServer® operating environments (UNIX, Linux, Windows, OS/400-i5/OS).
- Architecture, installation, configuration and application integration of IBM middleware:
  - WebSphere Application Server, WebSphere Commerce, WebSphere Portal.
  - DB2 UDB, DB2 Content Manager and DB2 Content Manager OnDemand.
  - InfoPrint Designer, InfoPrint Server, InfoPrint Manager.
  - Lotus Domino, Lotus Instant Messaging, Lotus Web Conferencing.

### Key Projects

- Implemented a complete e-business enabled ERP solution for the transportation industry at Transport Hervé Lemieux Inc. (Montreal, Quebec) and Transport Belmire Inc. (Montreal, Quebec); solution includes application integration with IBM Content Manager software.
- Installed and configured a sample store, using IBM's WebSphere Commerce Pro Edition for iSeries Ver 5.1, integrated to SIA's Common Sense™ ERP software.
- Installation, configuration and technical support services for IBM pSeries and iSeries servers and AIX operating environments at numerous SIA clients.